Electronic Acknowledgement Receipt				
EFS ID:	8517999			
Application Number:	09675597			
International Application Number:				
Confirmation Number:	9867			
Title of Invention:	System and method of using a phone to access information in a call cent			
First Named Inventor/Applicant Name:	Eric James			
Customer Number:	24628			
Filer:	James A. Scheer/mawish elahi			
Filer Authorized By:	James A. Scheer			
Attorney Docket Number:	99EC036/77527			
Receipt Date:	28-SEP-2010			
Filing Date:	29-SEP-2000			
Time Stamp:	17:30:25			
Application Type:	Utility under 35 USC 111(a)			

## Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$1300
RAM confirmation Number	4303
Deposit Account	230920
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.20 (Post Issuance fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.
1 Extension of Time	Extension of Time	77527EOT.PDF	86025	no	1
	77527E01.FDF	Bice086b230a3c31216e07adBs95945e4c76 8997	110		
Warnings:					
Information:					
Request for Continued Examination	77527RCE.PDF	91366	no	2	
	(RCE)	77527110211151	6ebd71d31c29ba4261a8bede4c684d80a3 7a7b2b		-
Warnings:					
This is not a USP	TO supplied RCE SB30 form.				
Information:					
3 Amendment After Final	77527Amendment.PDF	508760	no	12	
	Amenament After Final	//32/Amenament.PDF	507740b98d947a5cd9c62c6c38b93ddfa50 b457e	110	12
Warnings:					

Warnings:

Information:

Total Files Size (in bytes):

fee-info.pdf

717645

no

31494

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

Fee Worksheet (PTO-875)

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.